

## **Integrated Quality and Health and Safety Policy Statement**

The Scope of the integrated Quality and H&S Management System is in accordance with the requirements of BS EN 9001:2015 and BS EN 45001:2018. Fluidic is committed to providing our customers with product and services without non-conformance and to their requirements. The company is also committed to appraising our Quality and H&S procedures and training staff to continuously improve the effectiveness of the Integrated Management System. Our primary objectives are to provide complete satisfaction and provide a superior service within the marketplace. Our philosophy is that working with these objectives will result in continued expansion and rewards for all current and future personnel.

The above will be achieved by:

- 1. Making a total commitment to Quality and H&S at all levels, particularly from Company Management.
- 2. Ensuring that the company complies with all appropriate legislation and regulations.
- 3. Maintaining a safe and healthy work environment and eliminating all known and anticipated hazards.
- 4. Avoiding the use of hazardous materials where possible.
- 5. Sharing the company commitment with all employees.
- 6. Maintaining ongoing programmes for the continuous improvement of processes and services.
- 7. Addressing Company problem areas, reviewing the Integrated Management System and quality of objectives consistent with the requirements of ISO 9001 and ISO 45001.
- 8. Giving our customers, stakeholders and interested parties a service that conforms to current standards and excellence.

In meeting the above, Fluidic also aims to achieve elevated levels of customer satisfaction by delivering reliable, high-quality, cost-effective services within agreed timeframes, thus generating the returns required to:

- 1. Provide a safe, stable and enjoyable workplace for the entire team.
- 2. Reward our people for their efforts.
- 3. Provide the funds to support future operations and company growth.
- 4. Reward stakeholders for their investment.

Fluidic is committed to the continual improvement of its performance by the monitoring of quality, and H&S issues and through involvement with customers, stakeholders, suppliers, interested parties and regulatory authorities, and the community. To assist with the above, Fluidic has implemented an Integrated Management System that meets the requirements of ISO 9001: 2015 and ISO 45001: 2018

Compliance and improvement are monitored by process measures and internal audits and is maintained by the timely implementation of remedial and corrective actions.

Meeting these standards is the responsibility of the entire team. Fluidic is therefore committed to collaborating with all stakeholders, customers & interested parties to support effective operation of the company's Combined Quality and Health & Safety Management System and the achievement of goals and of specific Quality and Health and Safety Objectives.

Signed by Date

04/08/2022